



April 2018



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### Announcement!

#### 2018 Customer Satisfaction Survey

During the coming days, B. Braun Medical will be conducting a nation wide satisfaction survey. We are conducting this survey as part of our initiative to get a better understanding of our customers, and to engage in addressing their concerns. It will help provide insight on the level of interest of our customers, and also help to identify the barriers they could face while operating our devices. Your opinions are important to us, and this survey is your chance to express those opinions.

This survey will be conducted through the internet and responses will be collected on-line. All responses will remain strictly anonymous. We will not be able to trace individual responses back to you. Please be thoughtful, honest, and candid when you complete the survey.

We would like to get 100% participation in order to ensure that each and every customer's voice is heard. When you receive the survey request through your e-mail, please give it your prompt attention.

Thank you in advance for devoting your time and providing candid input.

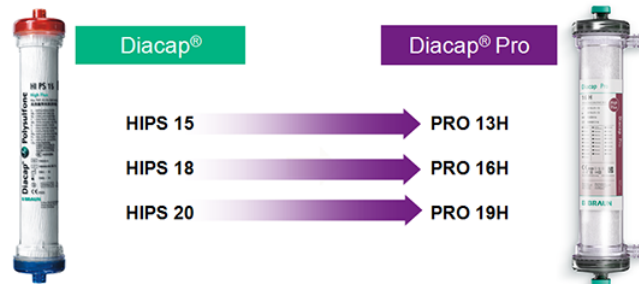
### Announcement!

#### Diacap<sup>®</sup> Pro Availability

B. Braun Medical Inc. is pleased to announce the availability of Diacap<sup>®</sup> Pro beginning November 2017. In preliminary FDA testing, Diacap<sup>®</sup> Pro has already demonstrated clearance outcomes which are superior to the outgoing Diacap<sup>®</sup> dialyzer. Diacap<sup>®</sup> Pro is available in three surface area sizes of 1.3m<sup>2</sup> (13H), 1.6m<sup>2</sup> (16H), and 1.9m<sup>2</sup> (19H).

All Diacap<sup>®</sup> series dialyzers have been effectively replaced with the Diacap<sup>®</sup> Pro series which is also available country wide. Contact a B. Braun Sales Specialist for more information.

Below is the conversion chart for Diacap<sup>®</sup> to Diacap<sup>®</sup> Pro.



Please contact your local Sales Specialist if you require additional information.

### Announcement!

#### New ECOFLAC<sup>®</sup> Saline

B. Braun Medical Inc. now offers saline in FDA approved 500mL containers called Ecoflac<sup>®</sup>. It is the leading IV container in Europe, and can be used with a standard spike. These containers are PVC/DEHP free and reseal after spiking. Ports are easily accessible and easy to hold. The container stands upright and does not have an overwrap, so it is very easy to use.

Future sizes may become available as revised by the FDA. Please contact your B. Braun Sales Specialist for more information.



## Announcement!

### B. Braun At ANNA - Booth #201!

The American Nephrology Nurses Association (ANNA) will hold its 2018 symposium in Las Vegas, NV. During April 15th – 18th, you will have the opportunity to learn about new products in the B. Braun organization.

Come join B. Braun at booth #201 where you will get the complete B. Braun experience while you share your expertise! Booth #201 will have knowledgeable industry experts who will address your questions, and showcase the latest B. Braun products.

We look forward to seeing you in Las Vegas!

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## Announcement!

### Technical Services Portal

B. Braun Medical Inc. continues to enhance the content of the technical portal to make it your first stop for technical support. We continue to make it easier to find the necessary information to troubleshoot and repair the Dialog+® machine. There is an impressive suite of on-line information in the Technical Services Portal. Just login to the password protected site to access information on;

- Dialog+® HD Machine troubleshooting
- Dialog+® HD Machine calibration
- Parts repair & replacement
- Machine part numbers
- Dialog+® HD Machine Instructions For Use
- AQUAboss troubleshooting

Visit the technical portal at [extranet.BBraun.com/irj/portal](http://extranet.BBraun.com/irj/portal)

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